

Capacity Development: Empowering People, Building Resilient Nations

Raul Zambrano ICT & e-governance Global Lead/Senior Policy Advisor UNDP New York

> e-SI Meeting KZN Cluster Durban 14 March 2012

What is Capacity Development?



"The process through which individuals, organizations and societies obtain, strengthen and maintain the capabilities to set and achieve their own development objectives over time"



Capacity Development is larger than..



- Capacity building
- Training
- Skills development
- Other forms of standalone individual /personal Enhancement...



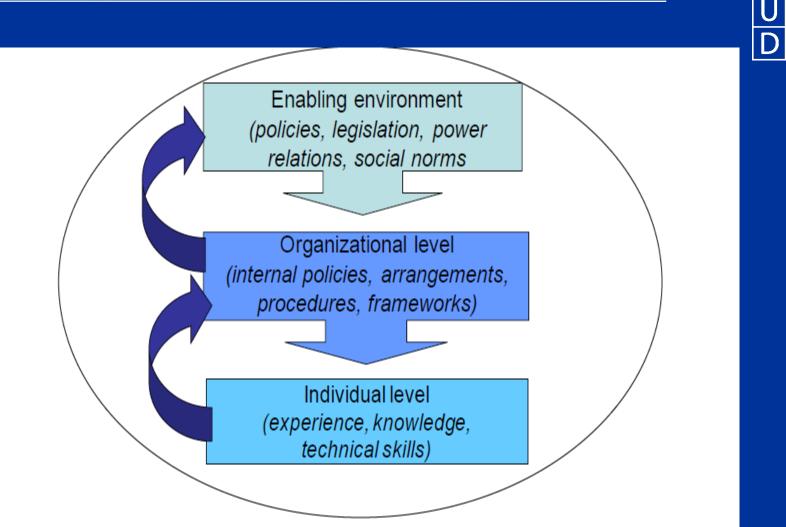
A systemic approach to CD



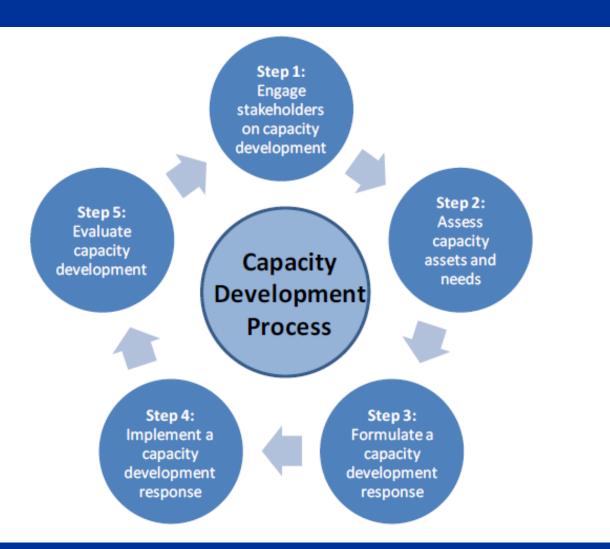
- Policy (enabling environment) level
- Institutional level
- Individual level



A systemic approach to CD..



The CD Process: virtuous cycle









Most common across sectors and themes

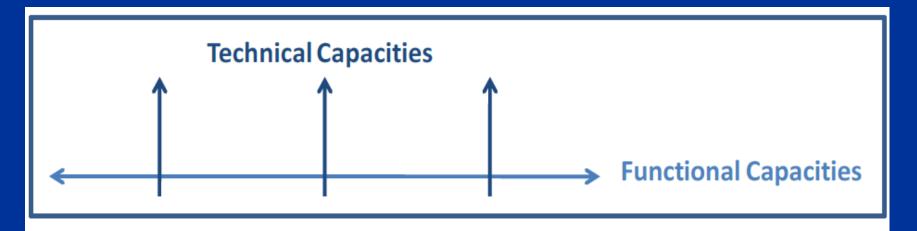
- Institutional arrangements
- Leadership
- Knowledge
- Accountability



Capacity types: Functional vs. Technical



- Functional capacities are cross-cutting and cross-sectoral; relate to management capacities - "how to get things done"
- Technical capacities related to particular areas of expertise within a given sector; tied in to a particular sector or organization



Example of functional capacity



Capacity to engage stakeholders:

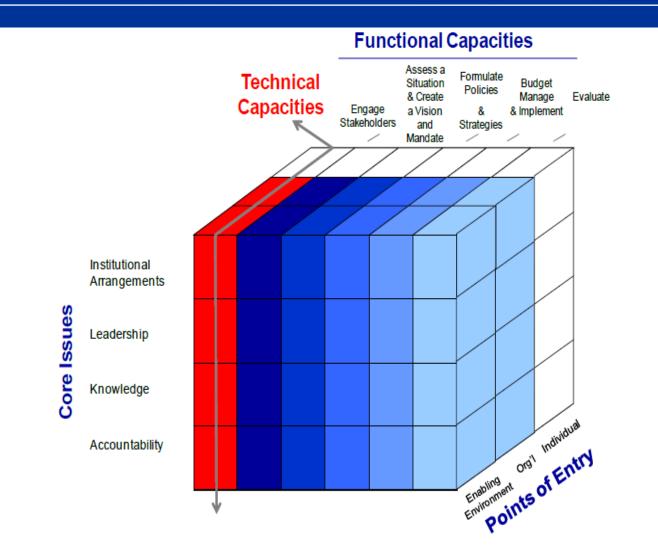
- Identify, mobilize stakeholders
- Create partnerships and networks
- Engage civil society and the private sector
- Manage large processes and complex groups
- Mediate conflict and manage conflict resolution
- Create collaboration mechanisms (via ICTs too..)





- Analysis of desired capacities against existing capacities
- A systematic way of gathering data & information on capacity assets and needs
- Key for national and/or local development plans and agendas
- Not a blue print, nor a "one size fits all" approach

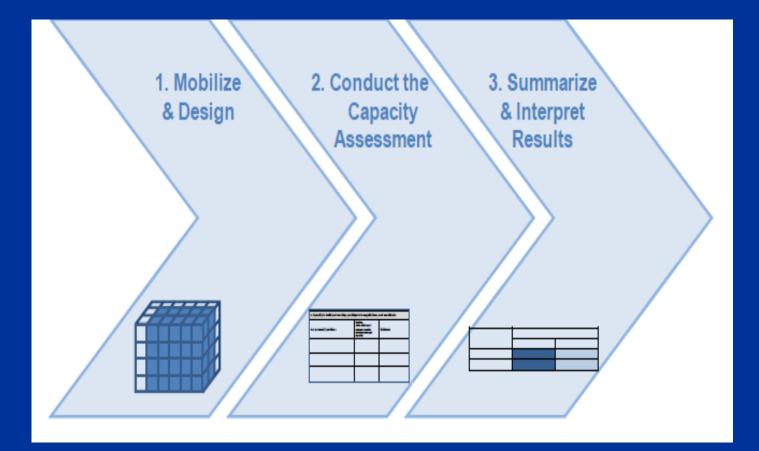
CD Assessments: Framework





CD Assessments: Steps



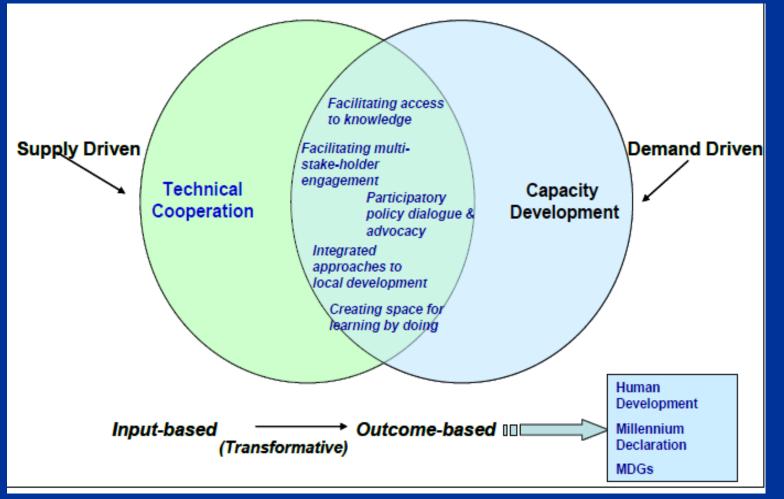


CD and Knowledge

- Underpins capacities
- Various levels: national/local, primary/secondary...
- Different means: formal, technical, informal, knowledge networks, "wiki-knowledge"
- Not only individual but also organizational: knowledge management, Web 2.0/social networks



CD vs. "technical cooperation"





Key UNDP Links to CD and e-gov



 Capacity Development Practice Note http://www.undp.org/content/undp/en/home/librarypage/d

 Capacity Assessments Methodology http://www.undp.org/content/undp/en/home/librarypage/d

 Measuring Capacity http://www.undp.org/content/undp/en/home/librarypage/d

UNDP e-governance site http://undpegov.org

(Click on link to open)

Thank you!





raul@undp.org http://undpegov.org/e-gov